Phonak Resource

Questions to ask your audiologist

2019 - This resource was created by the first Phonak Teen Advisory Board.

General questions

- 1. Which model of hearing aids [cochlear implant | BAHA] would best fit my needs in terms of my frequency of loss and whether or not I need more leeway to possibly continue losing my hearing to get the volume turned up?
- 2. Am I currently using the tech that best matches my hearing loss?
- 3. Am I a cochlear implant candidate?
- 4. Should I be using additional microphones that pair with my hearing tech (ex. Roger or remote mics)?
- 5. What should I do if I have difficulty connecting to my other devices? (Roger Pen[™], Roger Select[™], etc.)
- 6. How long will a battery last (with/ without an FM/Roger™ system, ComPilot, etc.)?
- 7. Is there Bluetooth[®] compatibility? Do I need a secondary device such as a ComPilot or streamer to be able to listen to music or other sounds on my device?
- 8. Can you enable a flashing light so I can tell when the battery is dead or what program the device is in?
- 9. Are there rechargeable options good for me?
- 10. Is there an app available where I can check the battery life of a rechargeable hearing aid?
- 11. How does funding work for teens? Am I eligible for a new device? Does my state cover hearing aids? How does coverage change after I'm 18?

Hearing aid specific questions

- 1. How long should I wait until my tubes need changing?
- 2. Do my hearing aids have a T-coil program? Is it manual or automatic?
- 3. Should I get earmolds with a vent hole and if so, how big? Are my hearing aids programmed as such?
- 4. Are my hearing aids waterproof or water resistant? If they are waterproof, how far can I submerge myself? If water resistant, what does that mean?
- 5. Do I have a way to increase or decrease the volume on my hearing aids manually?
- 6. What is the best form factor for me a behind the ear, receiver in the canal or in the ear?

Cochlear implant specific questions

- 1. What programs are set on my implant?
- 2. Are there any new programs available?
- 3. What would be the optimal solution to hear with two ears?



- 4. What would be the optimal solution for me as a CI user in the following situations:
 - I'm in a dusty environment (e.g. beach) or in the water?
 - I'm listening to music?
 - when I need to listen in a noisy situation (e.g. classroom)?
 - when I want to call my friends on a mobile phone or landline?

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